



HEALTHeLINK™

Adoption

Total participating practices:
312

Total participating providers:
2,022

Total number of users:
5,696

Total results available
through HEALTHeLINK: **56
million**

Data Source

The following data sources are currently available through HEALTHeLINK. Those **bolded** are new since the last edition of The Link:

Catholic Health System
(ADTs, radiology, labs)

**Diagnostic Imaging
Associates (radiology)**

ECMC (ADTs, radiology, labs,
transcribed reports)

Kaleida Health System (ADTs,
radiology, labs, transcribed
reports)

**Lake Erie Regional Health
System of NY - Brooks
Memorial (ADTs
radiology, transcribed
reports)**

Mount St. Mary's Hospital
(ADTs, radiology, labs,
transcribed reports)

Niagara Falls Memorial (ADTs,
radiology, labs, ER reports)

Quest Diagnostics (labs)

Beacon Project Update



Groundbreaking telemonitoring pilot underway!

As part of the Beacon Project, HEALTHeLINK recently launched a diabetes telemonitoring pilot program to focus on helping physicians improve primary and specialty care for diabetic patients. Goals of the program include reducing preventable emergency room visits and hospital re-admissions.

Approximately 150 diabetic patients are currently participating in the telemonitoring pilot. Using mobile devices, blood pressure, glucose readings and other vital signs are reported electronically to health care providers through HEALTHeLINK. Catholic Health's McAuley Seton Home Care and Kaleida Health's Visiting Nurses Association of Western New York were hired to support the telemonitoring services with home interventions with the patients when needed. Nurses and other health care professionals are charged with interpreting the readings and reporting the health information that is critical for the treating physician to see. Ultimately, relevant data captured by the patient in their home will be transmitted through HEALTHeLINK to the treating doctor's EMR!

For more information on the telemonitoring pilot [click here](#)

One Click Could Save Your Life... Consent Campaign in Progress

A major advertising campaign is now underway to encourage consumers to provide their consent. Using the theme of "this could save your life," the campaign features a pen to illustrate that your signature is all you need to take control of your health care. When you say "yes" to HEALTHeLINK, you give doctors involved in your care fast secure access to your medical history - everything from hospital visit summaries to test results to diabetes medications. Having your medical records available helps doctors treat you better, and, in an emergency, this information could be lifesaving. The campaign includes billboards, online and Facebook ads and spots on various local radio stations.

To date more than 300,000 Western New Yorkers have provided their HEALTHeLINK consent. Have you signed yours yet?

[Click here for a consent form:](#)

Roswell Park Cancer Institute
(ADTs, radiology, labs,
transcribed reports)

RxHub (medication history)

Southtowns Radiology

Spectrum Radiology

Surescripts (medication
history)

United Memorial Medical
Center (ADTs, radiology, labs)

Upper Allegheny Health
System (ADTs, radiology, labs
& transcribed reports)

WCA of Jamestown (ADTs,
radiology, labs, transcribed
reports)

Windsong Radiology Group

X-Cell Laboratories

For a complete listing of data
sources and participating
practices, [click here](#) »



Join **HEALTHeLINK** on
Facebook. "Like" our page to
receive regular updates.

New method for authenticating users

The **HEALTHeCOMMUNITY** portal now has an additional method for authenticating users. In addition to the text message and phone voice delivery of the one-time-password for logging into the portal, users now have the option of carrying a token/fob that generates the one-time-passcode. This eliminates the need for using your cell phone or office phone during the log-in process and for many users will be a more convenient method for logging into the portal.

Digital Image Exchange

This new service provides authorized users of **HEALTHeLINK** with access to diagnostic quality radiology images from multiple picture archiving and communication systems (PACS). No more lost images, films or CDs. Patients receive the most effective and efficient care because their treating physicians have immediate access to radiology images, as well as radiology reports. This service also improves patient safety by helping eliminate radiation exposure associated with duplicate exams.

HEALTHeLINK's Service Offerings

As a **HEALTHeLINK** participant, you have access to a variety of consulting and health information exchange services to assist in integrating electronic medical records (EMR) into your practice and providing better access to your patients' clinical information.

Consulting services include:

- EMR Selection/Practice Workflow Consulting
- Clinical Decision Support Implementation

Health information exchange services include:

- e-prescribing
- Virtual Health Record
- Electronic Results Delivery
- Medication History Query
- Web-based 'EMR-Lite'
- PHR (Personal Health Record)
- Digital Image Exchange
- Telemonitoring
- Emergency Medical Services Reports
- Patient Referral Exchange (CCD)
- Data Source Connectivity

Visit our website ([click here](#)) for more information on any of the services listed above or to arrange a consultation and/or demonstration.

2012 Learning Lab Schedule

If you are thinking about purchasing an EMR or you are actively evaluating your options, the **HEALTHeLINK** Learning Lab is open and available for your use. **HEALTHeLINK** EMR vendor partners are available to assist in the evaluation and selection process and physicians can learn how an EMR will interface with **HEALTHeLINK** to seamlessly and securely exchange clinical information between

treating physician practices. Our 2012 schedule of open houses is:

- Thursday, January 19 from 5pm to 8pm
- Wednesday, February 29 from 7pm to 10pm
- Thursday, April 5 from 4pm to 7pm

[Click here](#) for more details on the Learning Lab or to register for an upcoming session.

HEALTHeLINK on WGRZ's The Healthy Zone

On October 17, Dan Porreca, **HEALTHeLINK**'s executive director and Dr. Bonnie Sunday, a family physician in Orchard Park appeared on WGRZ-TV's The Healthy Zone to discuss the benefit of medical information being available electronically and securely. Check out the segment!

[Check out the segment:](#)

What health care providers are saying about HEALTHeLINK

"The staff loves **HEALTHeLINK**! They have developed a process to ensure that all patients consent. In addition, they enjoy the convenience of having the patients' health records available in real time."

- Lavonne Ansari, Ph.D., CEO/Executive Director, Community Health Center of Buffalo

For more information on **HEALTHeLINK**, visit www.wnyhealthelink.com or call: 716.206.0993 ext. 311

HEALTHeLINK

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